Control4

User Guide

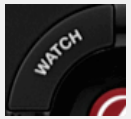
ONYX THEATERS

Service: info@onyxtheaters.tv 219 W. Wilshire Blvd. OKC, OK 73116 (405) 520-9220 ph. (866) 376-2492 fax

HANDHELD REMOTE

Below is the user-friendly Control4 Hand Held Remote. A select few buttons are given more explanation below for your reference in addition to simple tips and techniques to get you started with the Control4 automation system.

This button (red 4) turns the Control4 system on. In addition, pressing this button will return you to the home screen on your TV no matter where you are within the on-screen navigator. Find confidence in the fact that you cannot “mess up” the system. If you find yourself lost, simply press this button to return to the home screen.



Watch

Press this button to view available video sources such as local TV, cable or satellite stations on the remote screen. Depending on your system, you may also have the option of AppleTV, Blu-Ray or Security DVR. Use the up, down, right, left and select buttons to scroll or select which video source to watch.

To exit, press the CNCL button.

Listen

Press this button to select audio sources through the screen on the remote. Options may include Sonos, iTunes, CD, iPod Dock, or Radio, depending on your system. Use the up, down, right, left and select buttons to scroll or select which audio sources to listen to.

To exit, press the CNCL button.

List

This button is multi-purpose. First, it offers the ability to change the room location of the remote to adjust other room settings. To do this, press the LIST button, select House, Location, then choose which room you would like to control. Once selected, you will notice the remote screen will display the selected room.

In addition, this button functions as a way to control video sources, audio sources, comfort and lighting. Again, the up, down, right, left and select buttons allow you to scroll through options.

To exit, press the CNCL button.

Tip! If you’ve changed the room locaton on the remote for a convenience task, be sure to change it back to the original room location for next time.

ONYX THEATERS

LED SCREEN

Location

The room that the hand held remote is controlling will be listed on the screen of the remote. This is the Location.

Tip! Any hand held remote can control any room in the house that has Control4 userability. Always double check that the remote screen is displaying the room that you want to control. If the room differs, use the LIST button to select your room of choice.

Source

The current source that is playing will be displayed under the room location.

Time

The current time is displayed in the lower right hand corner of the screen. This is programmed by an Onyx professional.

Low Battery

When “Low Battery” is displayed, it is time to replace the batteries in the remote. The battery compartment can be found on the back of the remote. For best performance, replace batteries with new lithium batteries.

Tip! If the screen is black, gently shake the remote for the LED screen to wake.

These buttons correlate directly with commands from the cable provider. In addition, the blue button is programmed to reset the AppleTV if that applies to your system.

Yellow Button - “A”

Blue Button - “B”

Green Button - “Stretch”

Red Button - “C”

ONYX THEATERS

ROOM OFF

Pressing this button to turn off all components, including TV.

Play

Skip Back

Skip Forward

Pause

Rewind

Fast Forward

DVR

Stop

Record

- Settings

* Can be used for customization

ONYX THEATERS

Control4 Home Screen

On-Screen Navigators and Touchscreens display the same elements. Your options display as an icon that you select either by touch on the touchscreen or by use of the hand-held remote, iPad, iPhone or iTouch for the on-screen navigator.

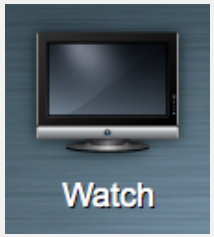
Room Change

The top center of the screen displays the current room being controlled. Press or scroll to highlight and select the room to change rooms.

Tip! When an option is unavailable in the room, the icon will not appear on the home screen.

Media Dashboard

When a source is playing, a Media Dashboard can be found at the bottom portion of the home screen or touchscreen. This provides the ability to see at a glance what is currently playing. Also provided are shortcuts to Rewind, Fast Forward, Play and Volume.

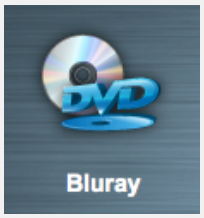


Watch

This icon represents all viewing devices available. By selecting this icon, you can access your local TV, cable or satellite stations. Depending on your system, you may also have the option of AppleTV, Blu-Ray, TiVo or Security DVR.

Cable or Satellite Provider

1. From the Control4 Home page, select **Watch > TiVo or DirecTV, Dish Network, AT&T Universe** to view.
2. Use the hand-held remote or touchscreen to navigate through channels.
3. Press the button on the Media Dashboard or **Room Off** on the remote to discontinue watching.



Blu-Ray Player or DVD Player

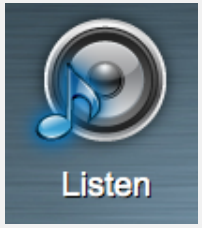
1. From the Control4 Home page, select **Watch > Blu-Ray or DVD Player.**
2. Use the hand-held remote or touchscreen to navigate through Blu-Ray or DVD Player.
3. Press the button on the Media Dashboard or **Room Off** on the remote to discontinue watching Blu-Ray or DVD Player.

AppleTV

AppleTV has been redesigned to be small in size, but big on entertainment. Sync'd with your iTunes account, rent from the largest selection of HD movies - many available the same day they come out on DVD. Watch Netflix (subscription required) titles instantly, rent TV shows commercial free in HD, and stream photos and music from your iDevices to your TV.

1. From the Control4 Home page, select **Watch > AppleTV**.
2. Use the hand-held remote or touchscreen to navigate through AppleTV.
3. Press the button on the Media Dashboard or **Room Off** on the remote to discontinue watching AppleTV.

ONYX THEATERS



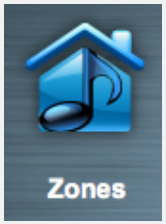
Listen

From the Control4 Home page, select **Listen** to get started, view your options, and then select an option from below:

Stations

Use the **Stations** icon to play the radio (AM, FM, XM, or Satellite). In some cases, Pandora stations may be included.

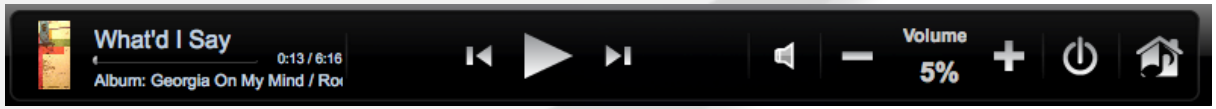
1. From the Control4 Home page, select **Listen > Stations** to view the radio stations you want.
2. From the list, select the radio station you'd like to listen to.
3. Press the button on the Media Dashboard or **Room Off** on the remote to discontinue playing the radio.



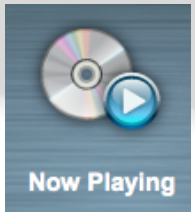
Zones

Use **Zones** to play music in zones (locations or rooms). Add or remove zones in one (1) or more rooms; adjust the volume; skip forward/back; use Room Off; or mute.

1. From the Control4 Home page, select **Listen > Zones** to view what is currently playing.
2. Add a zone. Select **Add Rooms**, and then check the rooms to which you want to send the music. Select OK.
3. Remove a zone. Select the room to delete and select to the right of the room name.
4. From this menu, you can also adjust the volume by pressing or selecting the + or - on the right side of each zone. To **MUTE** individual zones, press or select the speaker icon .



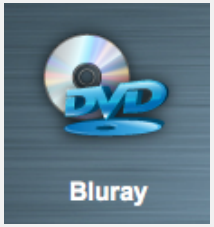
Tip! Volume for the current room chosen can be adjusted by using the media dashboard at the bottom of the home screen. Here you can also view what is currently playing, skip forward or back and pause music.



Now Playing

This displays what device is currently playing as well as what music has been selected. Here you can also choose from music library, playlist, etc. within the device currently playing.

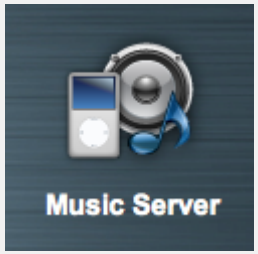
ONYX THEATERS



Blu-Ray

To listen to a CD, insert it into the Blu-Ray player. Depending on your system, the Blu-Ray player may be located in the equipment rack or localized in the primary viewing room.

1. From the Control4 Home page, select **Listen > BluRay**. This will turn on the Blu-Ray player automatically. Use the touchscreen, hand-held remote, iPhone, iPad or iTouch to navigate through tracks.
2. Press the button on the Media Dashboard or **Room Off** on the remote to discontinue playing the Blu-Ray.



Music Server

Use the **Music Server** icon to play music (Pandora, Rdio, iHeartRadio, etc.). Depending on your system, you may have multiple music servers to choose from.

1. From the Control4 Home page, select **Listen > Music Server** to view the music options to select.
2. From the list, select the music option you'd like to listen to.
3. Press the button on the Media Dashboard or **Room Off** on the remote to discontinue playing the selected music.

Pandora

Use the **Listen** icon to play from Pandora.

1. From the Control4 Home page, select **Listen > Music Server > Music Services > Pandora**.
2. To add or remove stations, perform these tasks through any iDevice first. Then, on the navigator under Pandora, select "Update Pandora Station List." Your new list should appear.
3. Press the button on the Media Dashboard or **Room Off** on the remote to stop playing Pandora.

Rdio

Use the **Listen** icon to play from Rdio.

1. From the Control4 Home page, select **Listen > Music Server > Music Services > Rdio**.
2. To add or remove music, perform these tasks through any iDevice and the Control4 system will automatically update your collection.
3. Press the button on the Media Dashboard or **Room Off** on the remote to stop playing Rdio.

ONYX THEATERS

iHeartRadio

Use the **Listen** icon to play from iHeartRadio.

1. From the Control4 Home page, select **Listen > Music Server > Music Services > iHeartRadio**.
2. Press the button on the Media Dashboard or **Room Off** on the remote to stop playing Pandora.

TiVo

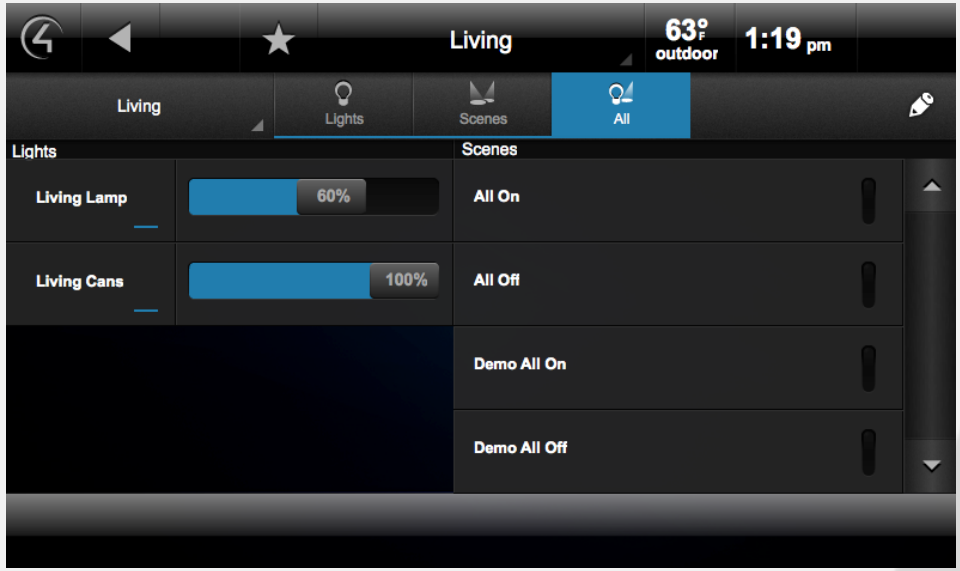
To listen to TiVo, select Listen > TiVo. Depending on your system, the TiVo box may be located in the equipment rack or localized in the primary viewing room.

Press the button on the Media Dashboard or **Room Off** on the remote to discontinue playing the TiVo.

ONYX THEATERS

Lighting

From the Control4 Home page, select **Lighting** to get started and to view your options.



Adjust Lighting

Use the Lighting icon to adjust your lights. You can view the lights in all rooms without changing the room displayed on your Navigator.

1. From the Control4 Home page, select Lighting.
2. Select a room.
3. Single tap or select a light to turn it on or off.
4. Select and hold the light to display a Dimmer slider for ramp up or ramp down. For on-screen display use ▲ PG, ▼ PG on the hand-held remote to control dimming levels.
5. To change rooms, Select the room tab in the upper left hand corner with the symbol.

Non-Custom Lighting Scenes

This includes the “All On” and “All Off” lighting scene found on the right hand side of the on-screen or touchscreen. Press or select this button to control all Control4 lighting at once.

Custom Lighting Scenes

Custom lighting scenes may have been set up in advance on your system. These scenes can be found on the lighting navigator. Additional custom lighting scenes can be programmed by an Onyx professional remotely. Just email info@onyxtheaters.tv with desired changes.

ONYX THEATERS

Security System

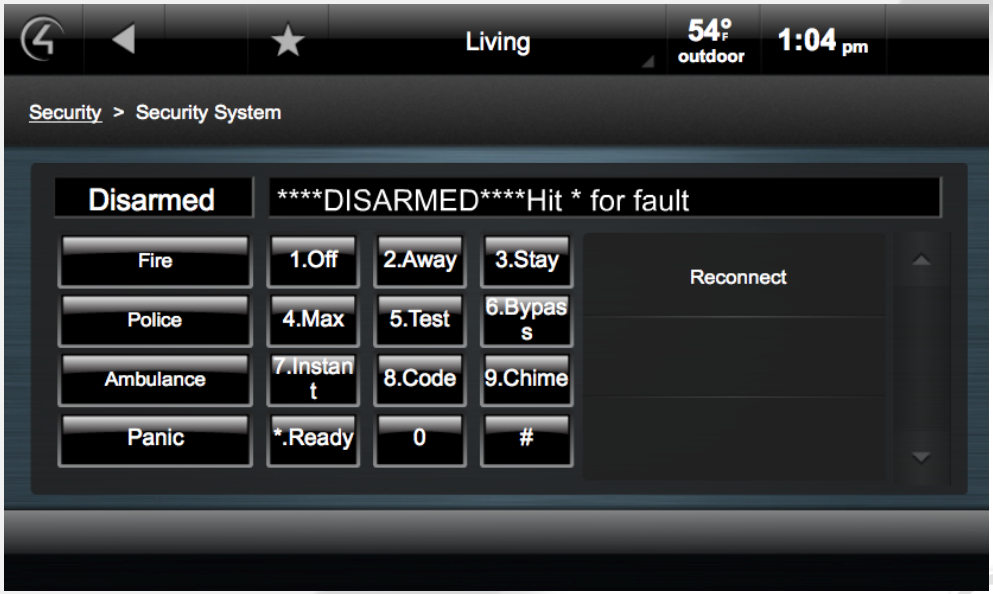
To arm or disarm the security system: from the Control4 Home screen, select **Security > Security System**.

To arm the system in **“Away”** mode, enter your four digit security code and press Away. A 60 second delay will begin allowing time to exit the home through the designated delay door.

To arm the system in **“Stay”** mode, enter your four digit security code and press Stay. This arms doors and windows but leaves motions disabled. If an entry door is opened, there will be the allocated time to disarm your system.

The **Instant** button arms doors and windows, but disables motions. If someone opens a door or window, the alarm system will go off instantly.

To **Disarm** the system, enter the four digit code and then “Off” to disarm and end the 60 second delay beeping.



Tip! If you need to get ahold of the security monitoring station, call (405) 917-8250 with your alarm password. This is separate from your 4 digit code.

ONYX HEATERS

Bypass: see Bypass Security Zone below.

Code: see Change Security Passcode below.

To toggle **chime**, put in your security passcode and then press 9.

Fire, **Police**, **Ambulance** call the appropriate dispatcher immediately. **Fire** and **Ambulance** will sound your alarm system. **Police** will not sound your alarm.

If a power outage occurs, the **Reconnect** button re-establishes the connection between your security system and Control4.

The **Ready** button allows you to view the faults in your security system.

How to clear a **Trouble** signal:

1. Enter your 4 digit security code.
2. Press “Off” twice.

Tip! Security window will display the last action sensed through the security system.

To Change Security Passcode:

From the Control4 Home screen, select **Security > Security System**.

1. Press 8324.
2. Press 8.
3. Press 03.
4. Enter new code.

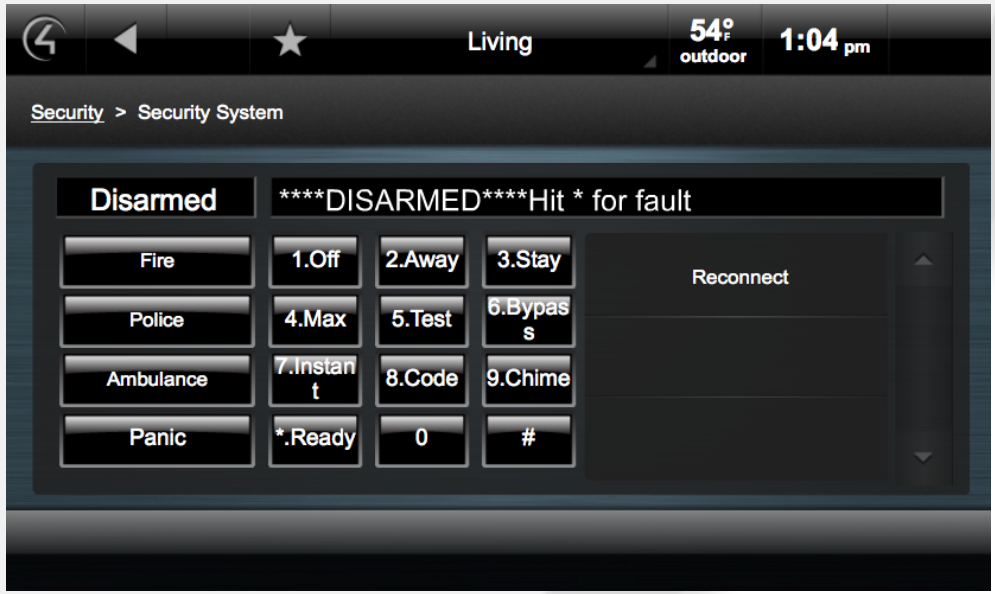
Tip! If you enter a wrong number, press * twice to clear and start over.

ONYX THEATERS

To Bypass Security Zone:

In some cases, a particular zone may need to be bypassed so that the system can be armed. To do this, use the Security icon to view the security keypad.

1. Locate zone number you wish to bypass. See next page for security zone list.
2. Enter your four digit security code.
3. Press 6.
4. Enter the two digit zone number. For example, if zone 6, enter 06.
5. Press * to enable bypass.



To Omit Bypassed Zone:

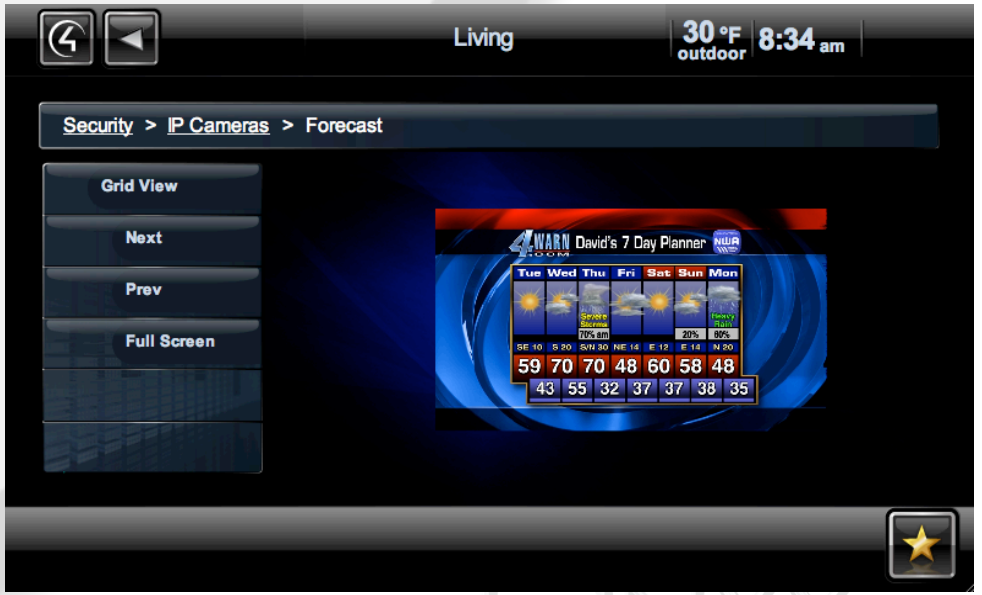
1. Press four digit security code.
2. Press Off.

ONYX THEATERS

IP Cameras

To view IP Cameras: From the Control4 Home screen, select **Security > IP Cameras**.

1. Select camera view, 7 day forecast or daily radar.
2. Use the options on the left to view all cameras in grid view, Next, Previous or Full Screen.
3. To exit, select the Control4 icon in the upper left hand corner of the screen.
4. To view recorded camera footage, use the app that was installed on your home computer.



ONYX THEATERS

Comfort

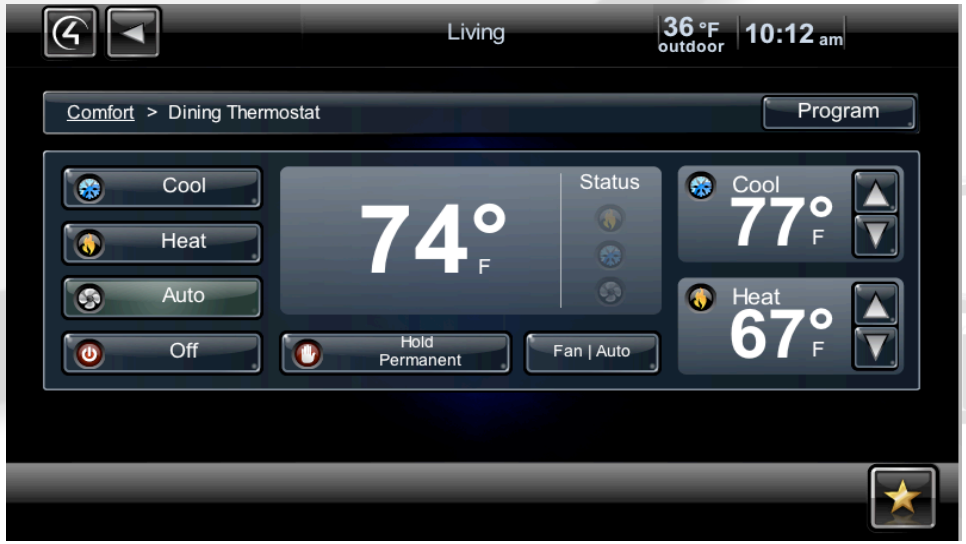
To view, adjust or program thermostats:

1. From the Control4 Home screen, select **Comfort**.
2. Displayed are all of the available thermostats to view, adjust or program.
3. From here, the current temperature reading and settings are displayed. Thermostat settings can be adjusted by increasing or decreasing the heat and cool points **AND** selecting one of the hold options located directly under the thermostat reading.

- The heat temperature specifies the coolest temperature you want your house.
- The cool temperature specifies the warmest temperature you want your house.

Hold options include:

- **Hold Until Next Event**: This selection will hold the temperature until the next scheduled programmed event (See Thermostat Programming Below).
- **Hold Permanent**: This selection will hold the temperature and override any scheduled programmed event (See Thermostat Programming Below).
- **Hold 2 Hours**: This selection will hold the current temperature for 2 hours only. After 2 hours, the thermostat will revert back to the original setting or scheduled programmed event (See Thermostat Programming Below).



ONYX HEATERS

To **Program Thermostats**:

1. From the Control4 Home screen, select **Comfort**.
2. Select which thermostat you would like to program.
3. Select the program button in upper right hand corner.
4. Select the days of the week you want to schedule for (i.e. weekdays, weekends, Monday, etc.)
5. Each day consists of 6 events:

   Wake - The time everyone is typically out of bed and want the house to warm or cool to it's daytime occupied temperature.

   Leave - When the house empties out in the morning as everyone leaves for school or work. Changing the temperature setting here can save money by not heating and cooling an unoccupied house.

   Return - When people return for the day. Setting the house to its occupied temperature just before you return gives the feeling of a constantly controlled environment without the cost of running the HVAC all day.

   Sleep - Returns the house to your preferred nighttime temperature.

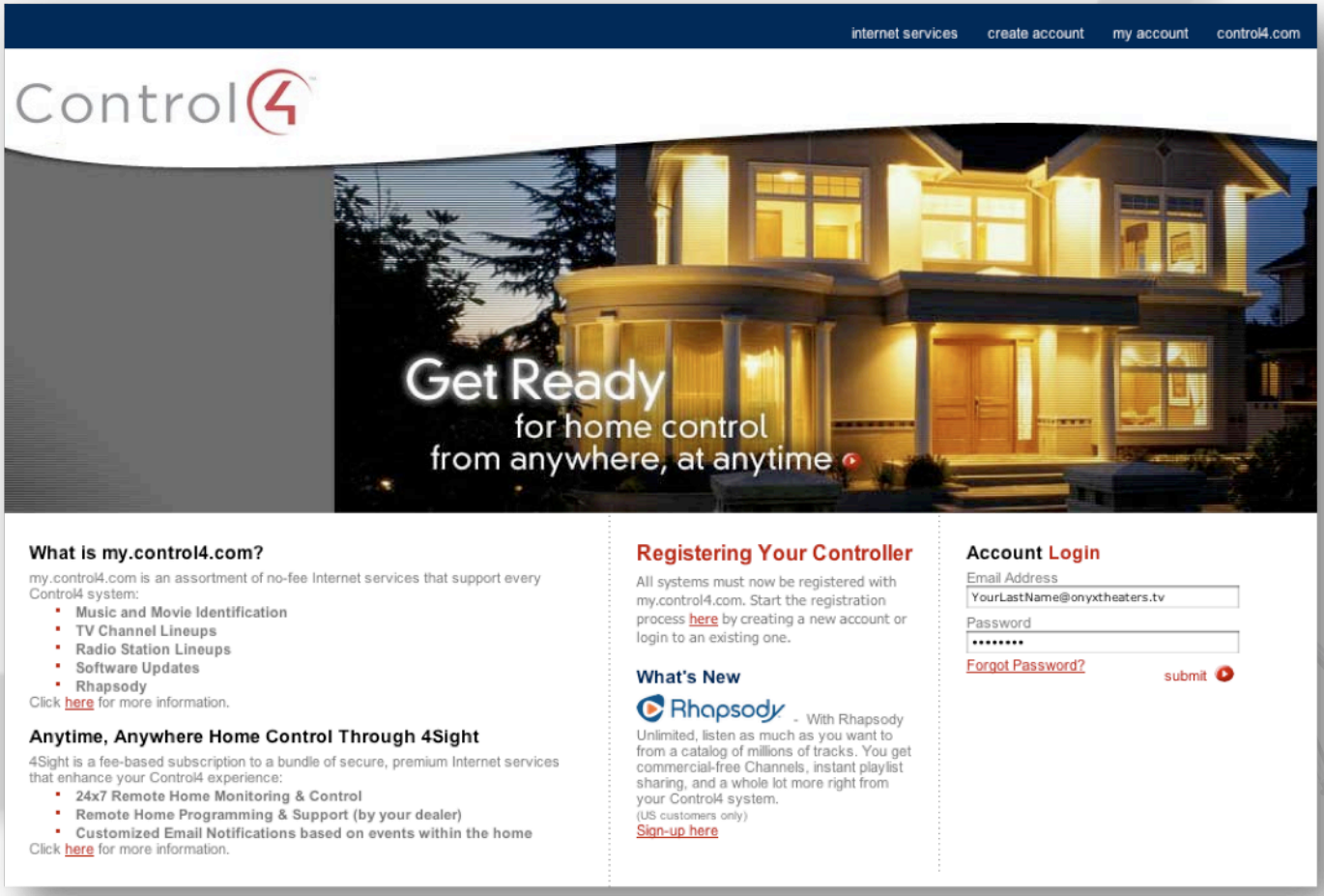
   Custom 1 & 2 - Special events you can use to further customize your home.

6. Set the time, heat and cool points for each event.
7. Press Save.

Control4 Remote Login

The Remote Login provides the ability to remotely control the home from anywhere. Follow the instructions below to access the Control4 Remote Login.

1. Go to My.Control4.com
2. Enter your username and password. If this is your first time to access your system through My.Control4.com, your username will be YourLastName@onyxtheaters.tv and your password will be control4. (You can change this by clicking "My Profile" across the top of the page and entering your preferred email address and password.)
3. To control your system remotely, click "web navigator". Once your system connects, an onscreen navigator will appear that works the same as your touchscreens and on screen navigators at home.


internet services
create account
my account
control4.com
Control4
Get Ready
for home control
from anywhere, at anytime
What is my.control4.com?
my.control4.com is an assortment of no-fee Internet services that support every Control4 system:
Music and Movie Identification
TV Channel Lineups
Radio Station Lineups
Software Updates
Rhapsody
Click here for more information.
Anytime, Anywhere Home Control Through 4Sight
4Sight is a fee-based subscription to a bundle of secure, premium Internet services that enhance your Control4 experience:
24x7 Remote Home Monitoring & Control
Remote Home Programming & Support (by your dealer)
Customized Email Notifications based on events within the home
Click here for more information.
Registering Your Controller
All systems must now be registered with my.control4.com. Start the registration process here by creating a new account or login to an existing one.
What's New
Rhapsody - With Rhapsody Unlimited, listen as much as you want to from a catalog of millions of tracks. You get commercial-free Channels, instant playlist sharing, and a whole lot more right from your Control4 system.
(US customers only)
Sign-up here
Account Login
Email Address
YourLastName@onyxtheaters.tv
Password
Forgot Password?
submit

4Store

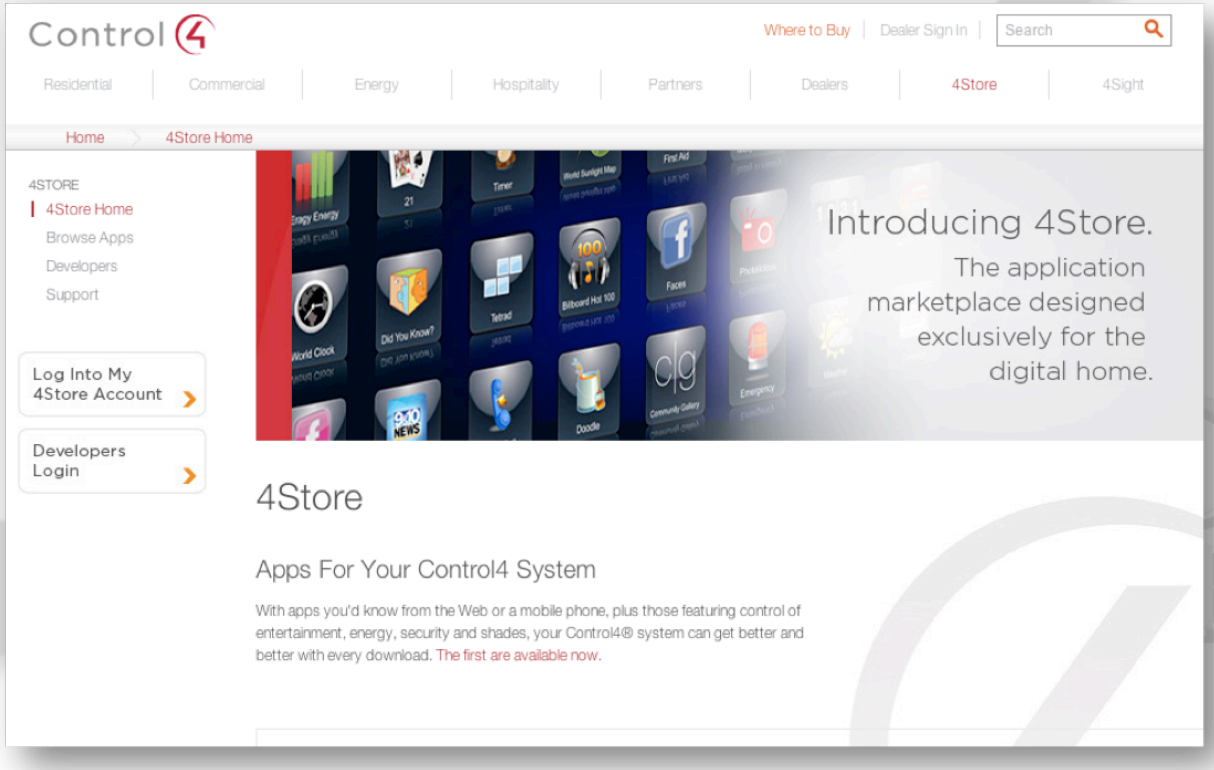
The 4Store is a marketplace for apps for your Control4 system. They vary from control enhancements, to games and sports scores, to energy management and monitoring. Onyx Theaters will set up your account, and you can browse the available apps on any navigator or touchscreen, or by visiting www.4Store.com. There are many free apps available, but for access to paid apps you will need to enter your payment information at www.4Store.com under My Account > set up purchasing. Some apps have features or aspects that require dealer assistance or installation. Please contact us whenever prompted by an app or the 4Store.

To browse and download apps on a touchscreen or on screen navigator

1. Select More > 4Store > Browse.
2. Select the app you want.
3. Select buy and confirm.
4. The app will be downloaded and can be accessed in More > My Apps.

If you purchased an app online

1. Select More > 4Store > Update.
2. Select update and restart.
3. The app will be downloaded and can be accessed in More > My Apps.



Basic Troubleshooting

Remote:

If your remote display says “Low Battery”, replace the batteries in the back of the remote. Onyx Theaters recommends using Lithium batteries for best results.

Tip! To ensure proper control, make sure the remote display shows the room name that you are trying to control. If the display shows a different room, push List, select House, select Location, choose and select which room you wish to control.

TV:

In the case that you have the ability to see the Control4 navigator on the TV screen, but you are unable to watch Cox cable, chances are that your Cox cable box has locked up. If this occurs, please call Onyx Theaters to remotely reset your Cox box to resolve this issue.

Theater:

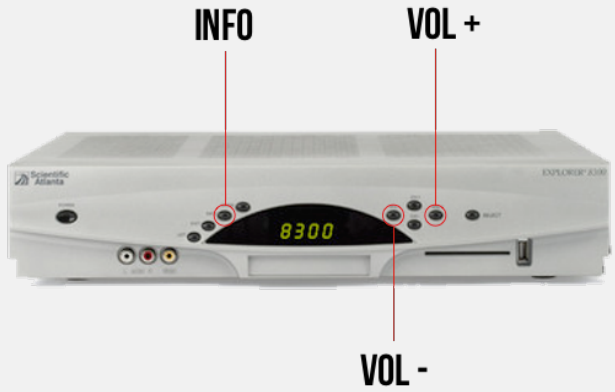
If the Control4 navigator does not come on the screen after selecting the red Control4 button on your remote, push ROOM OFF, wait 60 seconds for the projector to cool down. After 60 seconds, select the red Control4 button to turn on the system. If the problem remains, contact Onyx Theaters for troubleshooting remotely.

Tip! Issues with technology can be frustrating. It is the goal of Onyx Theaters to implement as many preventative measures as possible to keep your system running smoothly. With this in mind, it is important to understand the every component is essentially built like a computer. Power surges, brownouts, lighting, etc. can affect each component differently, resulting in an occasional need for a reboot. This tip is especially true for Cox cable boxes. Onyx Theaters can remotely log in to reboot equipment in the event your system malfunctions. We are proud of the first class customer service we provide, so do not hesitate to give us a call.

Basic Troubleshooting (Continued):

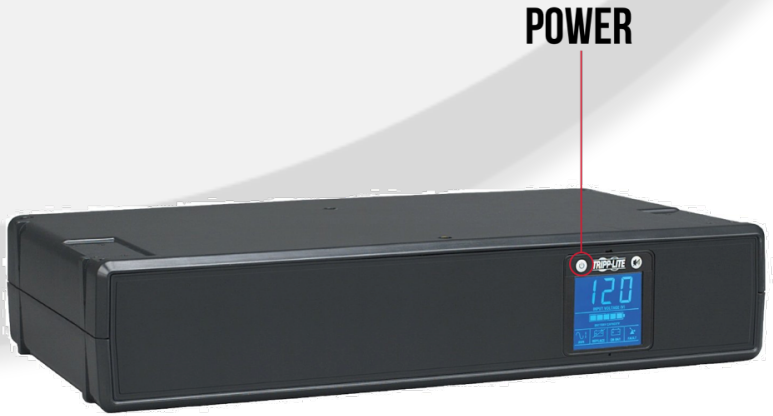
Cox:

If you are having issues with your Cox cable box, hit the Info, Volume Up, and Volume Down buttons at the same time. This will reset the box and will fix most issues related to Cox cable. Refer to picture below.



TrippLite UPS:

If you've lost all power, check your equipment rack to see if there are any lights on any of the equipment. If there are no lights, locate the TrippLite UPS and hold the power button down for 20 seconds. This will reset the TrippLite and should bring everything back online.



ONYX THEATERS